

100 YEARS  
1926-2026 THE  
MIRIAM  
HOSPITAL

# CENTENNIAL CAMPAIGN

HONORING OUR PAST, BUILDING OUR FUTURE.



**BROWN**Health  
UNIVERSITY

The Miriam Hospital Foundation

### **Campaign Cabinet Leadership**

Susan Bazar, Co-Chair

Susan H. Kaplan, Co-Chair

Alan Hassenfeld, Honorary Co-Chair

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Jeffrey Brier

Joseph Brito, Jr.

Colby Cameron

Grace Dugan

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Joseph Perroni

David Rampone

James V. Rosati

Arthur Sampson

Fred Schiffman, MD

Sheri Sweitzer

Angel Taveras

Scott Triedman, MD

William C. Tsonos

**To serve all the people of Rhode Island,  
regardless of race, creed, origin or  
economic means.**

-The core mission of The Miriam Hospital since its founding in 1926  
as a gift to the City of Providence

# Continuing a Legacy of Leading by Example

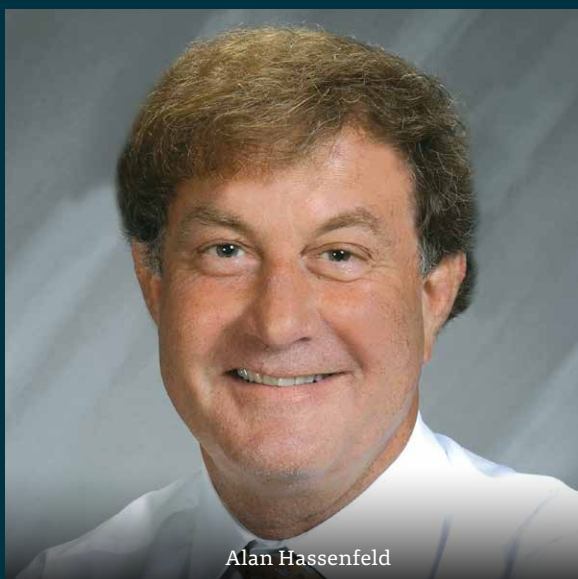


**“When The Miriam Hospital President and Chief Development Officer asked us to chair the hospital’s Centennial Campaign, it was not a role we took on lightly. It was, at once, our matriarchal legacy to honor, and a mandate equally bold and necessary to secure the hospital’s future. Indeed, The Miriam is our shared passion. Its philosophy of patient-centered caregiving has proved resilient, but never to be taken for granted. Our passion compels us to action, as we look to the next 100 years.**

**Please join us so that together, we can uphold the vision and values of our founders: to guarantee that everyone in our community has access to exceptional healthcare.”**

- Susan H. Kaplan, former Chair, The Miriam Hospital Foundation Board of Trustees
- Susan Bazar, Life Trustee, The Miriam Hospital Foundation Board of Trustees

*The Miriam Hospital Centennial Campaign Co-Chairs*



Alan Hassenfeld

**“** You could say The Miriam Hospital is in my blood. My grandparents, Henry and Marian Hassenfeld, were part of The Miriam’s founding. My parents continued their tradition of supporting this hospital, and my brother and I have followed in their footsteps. And as I’ve gotten older, I’ve benefited from having The Miriam’s amazing doctors right down the street.

I am passionate about The Miriam for more reasons than just my own family. I support The Miriam Hospital because it cares for everybody in our community. What started out as a community, Jewish hospital, has grown into an academic medical center that is responsive to the changing world of medicine and our diverse neighborhoods. The Miriam has been here for three, in some cases four generations of patients and families—and has the vision and visionaries to be here for countless more.

While so many of us have been part of the hospital’s history, what makes The Miriam Hospital Centennial Campaign special is that every grateful patient, every grateful family, has an opportunity to be part of its future. As we celebrate The Miriam Hospital’s Centennial, my hope for its future is that it continues to provide exceptional care and be the warmest, most caring hospital, not only in Rhode Island, but in America. And that through The Centennial Campaign, we will ensure that The Miriam’s care continues to be excellent for generations to come.”

- Alan Hassenfeld, Life Trustee,  
The Miriam Hospital Foundation Board of Trustees  
*The Centennial Campaign Honorary Co-Chair*

# A message from The Miriam Hospital Foundation Chair



“There are very few organizations that endure long enough to celebrate a centennial. For The Miriam Hospital, our centennial is about more than just longevity. It is a celebration of our roots, firmly embedded in our community. And thanks to our exceptional care teams, it is a testament that The Miriam today is so much more—it is a nationally recognized center of excellence in care and education.

The Miriam Hospital is looking to us—the community of grateful patients and families—to support its future. Like me, if you’ve had other hospital experiences, you know that The Miriam’s care is like no other. That’s what inspired me to make my first gift to The Miriam—and to continue supporting its people and programs.

To be part of this ambitious effort, knowing that it will help thousands of patients and their families to get the care they need and deserve, is more than just inspiring—it is essential for our community.”

- David Rampone  
*Chair, The Miriam Hospital Foundation Board of Trustees*

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**“Your superheroes don’t wear capes...  
they wear scrubs, stethoscopes, and  
smiles. Words cannot describe our  
eternal gratitude to The Miriam Hospital.”**

**– Hector Rios, son of heart attack patient treated at The Miriam.**

# Our Mission

At The Miriam Hospital, our mission is to inspire one another to improve the health and spirit of the lives we touch.

## The Miriam, Today

**816**

physicians



**50**

full-time interns,  
residents, and fellows



**650+**

nursing staff



**2,800**

total employees



**70,000+**

emergency department  
visits annually



**16,400+**

discharges



**160,000**

outpatient visits



**7,500**

outpatient surgeries



**3,900**

inpatient surgeries



**#1 Hospital  
in Rhode  
Island**

(U.S. News & World Report)  
13 consecutive years

**Magnet  
Designation**  
for Nursing Excellence

Currently, one of four  
hospitals in the world to  
receive this designation  
7 consecutive times.

# For 100 Years, The Miriam Has Been Our Hospital

For nearly a century, thanks to the generosity of our community and the consistently incredible work of generations of team members who have walked these floors, The Miriam has proudly served as Rhode Island's hospital of choice. Over the course of our history, from our earliest beginnings on Parade Street in 1926 to our current location on Summit Avenue, The Miriam has made the most of every resource at its disposal in order to navigate complexities in the healthcare system and deliver high-quality, dignified, personalized care to individuals and families across the Ocean State and around the region.

Our track record of success speaks for itself. For 13 consecutive years, The Miriam has ranked as the top hospital in Rhode Island. We are one of just four hospitals in the world to have earned Magnet designation—the gold standard for excellence in nursing—seven consecutive times.

We are a team of more than 2,800 passionate individuals, and we're proud of our work. But we also know there is room for improvement. As demand for emergency care surges, our lobbies have become unsustainably crowded and our wait times unacceptably long. Our infrastructure, while rich in history, is outdated and falling short of modern patients' expectations. We need new equipment. We need more space. To put it simply: It's time for The Miriam's next chapter, and we have a plan in place to write it.

Looking ahead to our centennial anniversary in 2026, our focus is on our future—and that future is bright. We are embarking on a long-term, meticulously mapped-out construction and renovation project that will pave the way for The Miriam's next chapter and transform the future of care for our community. This endeavor is about much more than new patient rooms or a refreshed, modernized lobby. It's about honoring our history, celebrating our mission, and carrying on the standard of success for which The Miriam has been known for decades.

As we call on our community's support to bring this vision to life, I have often thought of the pioneers who came before me. Of those founding women, going door-to-door to raise money to build a hospital that would provide care for the underserved Jewish community. Of past hospital Presidents, Trustees, our amazingly compassionate and competent staff, who changed the future of the way we deliver care, and of the multiple generations of families who have steadfastly supported and strengthened our hospital through their generosity.

This is why The Miriam Hospital Centennial Campaign is so important to me, not only as the President of the hospital, but as a member of this vibrant community. Because the success of The Miriam belongs to all of us. It belongs to the healthcare professionals who have dedicated their careers—their days, nights, and weekends—to making a difference. It belongs to our patients and their families, who walk through our doors every day and present The Miriam with the indescribably invaluable gift that is their trust.

And it belongs to you, our donors, whose unwavering support ever since our founders first started collecting coins in their pushke boxes has helped build the hospital Rhode Islanders know and trust today.

As I have been since I first joined the nursing staff at The Miriam more than 37 years ago, I am honored to be a part of this institution's storied history. More importantly, I am proud to work alongside our community as we build its future. On behalf of our entire team, we thank you for your support in advancing our mission of inspiring one another to improve the health and spirit of the lives we touch.

With your help, The Miriam is ready for its next 100 years.

Thank you,



**Maria P. Ducharme, DNP, RN**

*President, The Miriam Hospital  
and Chief Quality Executive, Brown University Health*



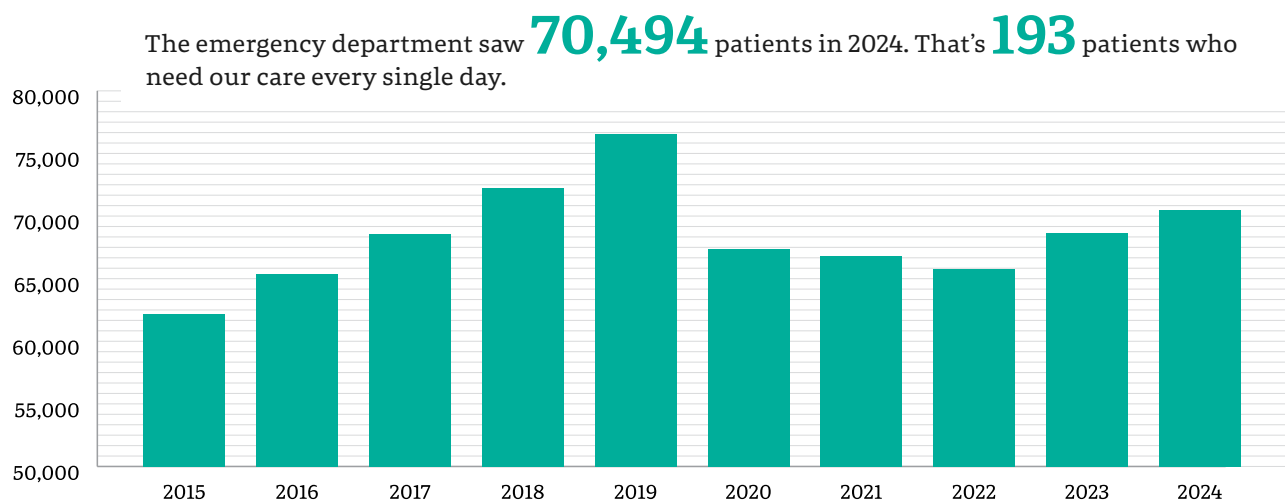
Maria P. Ducharme, DNP, RN



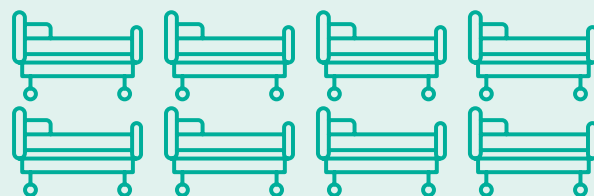
# The Impact of Unprecedented Demand

The Miriam's emergency department has always been busy. What started as a small community hospital nearly 100 years ago has seen patient volume increase steadily over the passing decades as populations and The Miriam's reputation for excellence have grown. Coupled with a tight footprint amid a densely built neighborhood setting, the hospital has struggled for years to accommodate increased patient census and growing medical service lines within the narrow constricts of its campus on Summit Avenue.

**The Miriam's current reality is simple and must be addressed: Our patients are waiting far too long to receive the care they need and deserve.**



The average wait time in our emergency department has spiked at times to **11 hours.**



Of The Miriam's 247 inpatient beds, **just 99** are located in single-occupancy rooms—making the majority of the hospital's space unusable for patients whose conditions require private settings.

**80,000**

Collectively, our patients were asked to wait nearly **80,000 hours** beyond their admission time for an available, appropriate care setting.

Long wait times understandably lead to frustration, which leads to deferred care.



In 2023, more than **5,100 patients**—roughly 7 percent of the individuals who accessed the ED—left The Miriam without receiving the care they needed.

# The Miriam's Future Starts Today

With a 100-year history of sound planning for growth and financial stability, The Miriam Hospital is poised to undertake an ambitious \$125 million construction and renovation project, aimed at addressing these daunting issues and transforming the future of care for the community.

As with any new program or project The Miriam has undertaken, this new building is not simply new walls and new beds. It has been meticulously designed with patients and providers in mind.

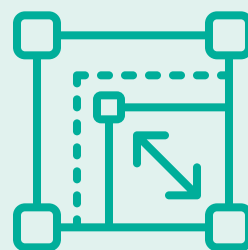
## A dedicated **emergency department entrance**

on Summit Avenue will move walk-in patients away from the chaotic traffic of ambulances and traffic vehicles.



## 27,275 sq ft

The innovative and efficient design of our new, reconfigured emergency department will double our available space, while only adding roughly 4,500 square feet to our total footprint.



## A new **ED private check-in**

area will allow patients to have quiet, confidential conversations about their symptoms. Additionally, we will create treatment space in our ED designed to care for patients with psychiatric, addiction, or other behavioral health issues.



## With the addition of **49 new, single-occupancy**

patient rooms, we will have the space we need to enhance our quality of care for all patients.



## A newly **renovated inpatient oncology unit**

will replace our currently outdated rooms, improving the patient experience for those who most need care and comfort.





# The Miriam's Mission Today

The Miriam Hospital is staffed by 816 physicians, approximately 50 full-time house staff (medical school graduates), a nursing staff of 650 and more than 2,800 employees. The Miriam is an essential teaching affiliate of The Warren Alpert Medical School of Brown University and is committed to being at the forefront of medical research. Our highly qualified medical teams provide services across 37 specialties and 50 areas of expertise.

Today, The Miriam Hospital's teams provide exceptional care to patients and their families through more than: 73,000 emergency department visits; 16,400 discharges; 160,000 outpatient visits; 7,500 outpatient surgeries; and 3,900 inpatient surgeries annually. With a continued commitment to providing access to everyone in our community and across the region, The Miriam anticipates these numbers will continue to rise in the future.

Among the many accolades and awards The Miriam has received, *U.S. News & World Report* Best Hospitals List names The Miriam Hospital as the top hospital in the state. **The Miriam Hospital has earned the honor of top hospital in Rhode Island for over 13 straight years**, starting with *U.S. News & World Report's* first state rankings in 2012-2013, and has a high performing ranking or distinction for its care and treatment in 10 conditions and adult specialty areas, including stroke, hip and knee replacements, heart attack, and heart failure.

The Miriam Hospital is also one of an elite group of hospitals nationwide and internationally to achieve Magnet designation for quality patient care, nursing excellence, and innovations in professional nursing.

**Moreover, The Miriam is one of only four hospitals in the world to have received this "gold standard" of nursing excellence seven times.**

The Miriam has earned this highest nursing credential through extensive application processes every four years, continual interim reporting, and on-site survey processes. This can only be accomplished in a hospital where nurses participate at all levels of the organization to make clinical and systems decisions to improve patient outcomes and experience.





# Care Starts the Moment You Arrive

Every day, hundreds of patients, family members, administrative and medical staff walk through the hospital's revolving doors. While they are warmly welcomed by our valet parking staff, security, and greeters, our main lobby looks tired and is often crowded and congested.

Again, with the goal to provide our patients with the best experience possible the moment they come to The Miriam, we will be completely renovating our main lobby.

**Once completed, the new main lobby will have a greatly expanded check-in area and improved signage, all with the goal to help patients quickly find their way to their appointments or family members to their loved ones.**

This improved lobby flow will allow our patients to spend less time in the lobby and more time meeting their healthcare needs. The entry into the main lobby will also have greatly enhanced security; a necessary step to ensure the safety of our staff, patients, and visitors.

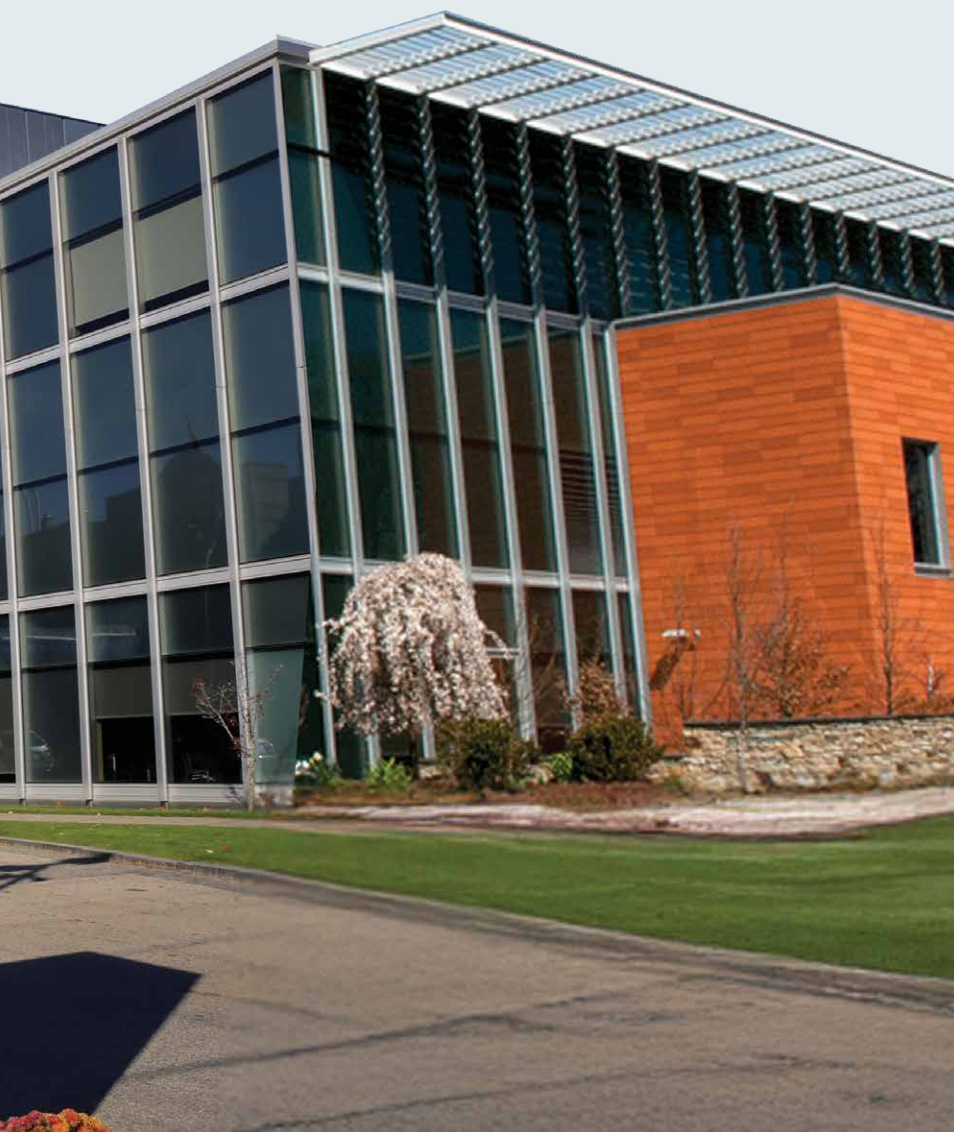


“Like so many people in Rhode Island, my relationship with The Miriam Hospital was rooted in family history—my parents and several of my siblings worked at The Miriam and I was a candy striper in the 1980s.

But all that changed on October 23, 2024, when I was diagnosed with Thrombotic Thrombocytopenic Purpura (TTP), a rare, life-threatening, autoimmune blood disorder. This came as a complete shock to me and my family. Within hours, I found myself in The Miriam Hospital's emergency room, then the ICU, and later admitted to the 4th floor. My treatment over the next 12 days included a complex medication protocol and constant monitoring.

The care I received at The Miriam has forever deepened my appreciation for this hospital as an anchor in our community. Every health professional I encountered, regardless of role or unit, left a tremendous impact on me, whether they were doctors, specialists, nurses, certified nursing assistants, medical assistants, unit secretaries, dietary aides, or environmental services staff. This literal angel army ensured I felt safe, cared for, and hopeful while I was being restored to better health. Their professionalism and compassion sustained me through some of the darkest moments of my diagnosis. The Miriam Hospital embodies the very best of healthcare and humanity, and I will forever hold deep gratitude for every person's efforts.”

– Joanna N. Ravello Goods, PhD  
*Grateful Patient*





# Our History: 100 Years of Service

In 1902 a small group of visionary women went door-to-door, collecting coins with the goal of raising \$1,000 as a down payment on a “place to care for the indigent sick of the Jewish faith.” In just four weeks they had raised an incredible \$80,000. Thanks to their efforts and the generosity of 450 community donors, the first Miriam Hospital opened in 1926 on Parade Street with 63 beds and 14 bassinets.

Since then, the extraordinary generosity of The Miriam Hospital's philanthropic community has been the catalyst for much of its growth. When the need to expand beyond a small neighborhood hospital became evident, a group of fundraising friends turned their attention from linens and surgical supplies to initiating a major building fund drive. The result was \$1.3 million raised and the 1952 opening of the new 150-bed Miriam Hospital on 164 Summit Avenue.

In 2007, that same spirit of generosity raised \$35 million to build The Victor and Gussie Baxt Building, providing 10 new operating rooms equipped with the state's first Da Vinci robotics system for minimally invasive surgery along with 36 single-bed inpatient rooms. Philanthropy continues to support the hospital's growth through pilot projects, state-of-the-art medical equipment, programs that meet the unique needs of our community, and so much more. We wouldn't be The Miriam without it.

**Today, as we celebrate a century of caring, The Miriam Hospital is embarking on its most aspirational, transformational—and urgent—philanthropic endeavor yet: The Centennial Campaign, raising \$100 million in celebration of its founding and its future.**



The Victor and Gussie Baxt Building



The Miriam Hospital on Parade Street, circa 1925







“I really have to credit my mother, Ruth Markoff, for instilling in me and my two sisters, Dotty and Bernice, the importance of giving back to our community. Leading by example, she joined forces with other women in our neighborhood, going door-to-door with their silver pushkes to collect donations, pleading for friends and family to help meet this important community need. If these women only knew what the future would hold for their fundraising efforts—a century of incredible care for everyone in our region.

The Miriam Hospital and I both began our lives in 1926, and I am incredibly proud to continue my family’s legacy of support. I’ve given a lot of time and financial support to many organizations in Rhode Island—but being part of The Miriam Hospital has touched my heart and spirit like no other. Today, The Miriam is looking to the next generation of supporters. We all can be—in fact must be—part of The Miriam’s next century.”

– Gloria Markoff Winston

*The Miriam Hospital’s Long-Standing Volunteer and Generational Supporter*



One of the first gatherings of The Miriam Hospital Women’s Association, circa 1935





# Building Our Future: The Miriam's Mission Today for Tomorrow

**Today, The Miriam Hospital faces an existential challenge. The need for our emergency and inpatient services has far outpaced our capacity. We can no longer put off addressing major infrastructural needs—our emergency department and inpatient rooms.**

The Miriam's emergency department has always been busy because we are the community's hospital of choice. Emergency patient volume has been steadily increasing for decades. By comparison, its footprint has only marginally increased, with the department taking over small sections from other departments and carving out spaces in hallways, creating a maze of bays and waiting areas. Inefficient, but thanks to our exceptional staff, it is still effective.

But with the closing of Memorial Hospital in Pawtucket in 2018, numbers have skyrocketed. In 2024 alone, the emergency department saw 70,494 patients: the equivalent of 193 patients every day. In comparison, a prominent Boston hospital, with more than triple The Miriam's 247 inpatient beds, sees only approximately 60,000 patients annually in its emergency department.

Additionally, with the loss of so many primary healthcare physicians in our region, many patients are coming to The Miriam's emergency department to address routine or ongoing healthcare issues. For these patients, their experience at the emergency department is their introduction to The Miriam's outstanding physicians and specialists, with critical referrals to address their life-threatening conditions, including hypertension, cardiac disease, cancer, COPD, diabetes, and many others.

This exponential patient growth has led to extended wait times; at our highest peak, wait times were over 11 hours. In 2023, more than 5,100 patients, (7 percent), left The Miriam's emergency department without being seen by a provider, in part, because of long wait times and a lack of adequate space. This is a sobering statistic, as this means these patients who rely on The Miriam, did not get the care they were counting on, nor the referral to providers for their ongoing healthcare needs.

Alongside the impact increased patient volume has had on the emergency department, is the strain it has put on The Miriam's 247 inpatient rooms. In fact, 70 percent of all inpatients come from the emergency department. This is further complicated by the reality that less than half of our rooms are single occupancy. For a wide variety of reasons, many of our patients cannot be placed in a shared room, often resulting in significant delays in moving patients out of the emergency department and into inpatient rooms, where they can get the ongoing care they need.



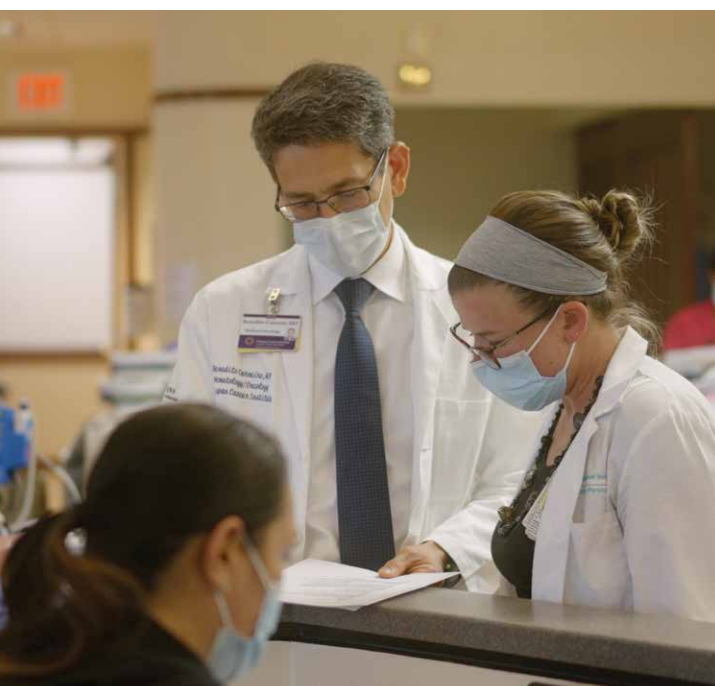
**With a 100-year history of sound planning for growth and financial stability, The Miriam Hospital is poised to undertake an ambitious \$125 million construction and renovation project, aimed at addressing these daunting issues, and transforming the future of care for the community.**

Our medical and administrative leaders have created an innovative plan that replaces the original building with an entirely new structure, to house a completely reimagined emergency department and two floors of private inpatient rooms, alongside a much-needed renovation of our main lobby. In addition, our currently outdated and crowded inpatient oncology rooms will be relocated, to ensure that our patients are cared for in private, comfortable rooms that optimize both treatment and care for patients and staff.

As with every new program or project that The Miriam has undertaken, this new building is not simply new walls and new beds. It has been meticulously designed with patients and providers in mind. It has a thoughtful flow that carries patients from admission to discharge. It takes into account the changing, diverse patient population, as well as the rise in specific symptoms and diagnoses, including mental health, substance use, and infectious diseases. It fosters a cohesive and safe work environment for our staff. And it addresses staff workload and morale, so that our hard-working staff continue to be thriving members of our team. It is about the compassionate care The Miriam promised to deliver to this community a century ago, and the care we will continue to deliver for the next generation.

**“I’ve had the privilege of working in operations at The Miriam for 36 years, and throughout that time, I’ve witnessed firsthand the many changes we’ve made to enhance our hospital and programs. But what truly inspires me is knowing that each new wall, desk, wing, and piece of equipment has one purpose: to better serve our patients. With this new building, we’re not only expanding our capacity to care for more patients, but we’re also committing to providing a “wow care” experience for every patient, every time. This is an exciting and monumental step for The Miriam, and I’m eager to see how it will elevate both our care and our community. I can’t wait to welcome patients to our new facility—where the future of emergency medicine and patient care will thrive.”**

— Dave Britland, CHFM, CHC  
*Director of Operations & Support Services*



## Renovated Inpatient Oncology Unit

An integral part of The Miriam Hospital’s Cancer Institute is our inpatient unit. Currently located on the 4th floor of Building B, our inpatient unit was designed to be a place of healing from surgery, side effects from infusion, and infection, with our outstanding team providing ongoing monitoring, treatment, and support of our patients. While the care we deliver is outstanding, unfortunately, these critical patient rooms have become outdated and are no longer up to The Miriam’s standards.

Alongside the reconfiguration of our emergency department, The Miriam will be moving our inpatient oncology unit, along with their care team providers. This move will provide us with an important opportunity to improve the patient experience which includes upgrades to the most advanced technology, as well as improving the environment for caregivers.

# First Floor — Reimagining The Miriam's Emergency Care

The Miriam Hospital has always been at the forefront of developing best practices in healthcare and, more importantly, providing care that exceeds the needs and expectations of our patients, staff, families, and the community. The key to The Miriam's efficient and effective emergency department is more than the physical plant. It is the 200 staff members—nurses, physician assistants, aids, nursing assistants, phlebotomists, secretaries, family assistants, technicians, environmental services, security—and the 100 physicians who are providing care to our patients; some of whom are incredibly sick, others whose lives hang in the balance, and some that are just routine.

**The Miriam knows it must make a significant change to its emergency facility in order to continue to uphold its mission. With that in mind, The Miriam has reimagined what emergency care will look like for the future.**

Replacing the current maze and cobbled-together spaces and hallways of the current facility, will be a newly constructed 27,275 square foot streamlined emergency department. The entire first floor of this new building will be dedicated to emergency care; nearly double the existing space, but with only a 4,575 square foot increase to the footprint size.



## A Simplified Patient Journey



- 1 When patients and their loved ones drive up to our reimagined building, they will find a dedicated emergency department entrance on Summit Avenue.



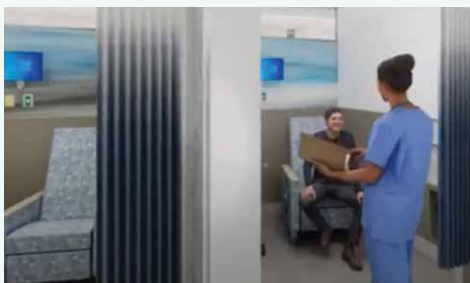
- 2 From the moment a patient enters, the experience will be entirely different, as they walk up to a private check-in area, where they can have a quiet, confidential conversation about their symptoms.



- 3 The larger waiting room will also enable our emergency department staff to keep a mindful eye on patients and family and any changes in health conditions or potential safety issues.



Rendering of proposed emergency department walk-in entrance



- 4 And rather than waiting for extensive periods of time to get into a room and be seen by a physician or nurse, patients will be brought to one of the many new private treatment spaces; almost double the number of patient spaces in the current facility.

To address the increasing volume of patients with mental health and substance use healthcare needs, the emergency department will have a designated section specifically to care for patients with psychiatric and addiction issues, so that they can receive the safest possible care in a therapeutic environment. Also, with a rapidly growing elderly population, design elements have been incorporated to help The Miriam achieve our goal of becoming one of only a few emergency departments in New England to be geriatric accredited. Additionally, every room has been “future-proofed” and designed to be flexible, including equipping every room with a monitor and additional plumbing and gas hook-ups. This insures that at a moment’s notice, The Miriam can accommodate any patient issue, admission surges, or even a more broad-scale healthcare crisis.

**Moving the emergency department walk-in patient entrance to Summit Avenue** will eliminate the chaotic traffic of multiple ambulances and transport vehicles, dozens of cars pulled over in both directions to let out patients, as well as physicians and nurses coming and going from their shifts. The rescue and emergency medical services ambulance bay will remain on 5th Street and will be expanded from three emergency vehicle spaces to four. Additionally, the new building design also incorporates important features, including administrative workspaces, a lactation room, and additional staff bathrooms, to support staff morale.



## First Floor — Reimagining The Miriam's Emergency Care (continued)

“The design of The Miriam's reimagined emergency department is rooted in how we would want our family members to be treated when they are sick, hurt, frightened, and need care. We would want them to walk into a calm reception area, where they can confidentially share their symptoms and issues – rather than talking to someone at a desk in front of a crowded waiting room. We would want them to be placed as quickly as possible to a private room—instead of being shuffled around or waiting for hours in a packed hallway.

We would want to create something where, despite the reality that no one wants to go to the emergency room, our patients are happier, our staff is happier, and everyone has a better experience.”

– David Curley, MD, PhD

*Medical Director, The Miriam Hospital Emergency Department*



Rendering of proposed emergency department exam room



Rendering of proposed emergency department waiting room



“ I will never forget my husband’s COVID-19 hospitalization in 2020. As David’s health became more compromised, we knew we had to seek emergency care. When we pulled up to The Miriam’s emergency entrance, a transporter met us with a wheelchair, wearing a PPE hazmat suit. He opened the passenger door and said, ‘Hey buddy, I’m glad you’re here.’ That kindness and calm moved me to tears.

The Miriam is indeed special—the heart and soul of the staff, from transport teams to environmental services, physicians, nurses, leadership, and everything in between, we remain deeply grateful.”

– Susan Bazar



## Second and Third Floor —Privacy Is Essential

More than simply patients wanting privacy, countless studies have proven the benefits of single occupancy patient rooms. Most notably, hospitals found that private rooms better enable rest and recovery, which can significantly improve patient outcomes and decrease the length of hospital stays. It is easy to imagine how a physician having a confidential conversation or a nurse providing wound care behind a closed door, rather than a curtain divider, would improve the patient, provider, and caregiver experience, not to mention infection control, noise reduction, safety measures, and the support of friends and family in a comfortable setting.

**“It is often said that ‘the people make the place.’ And over the past 20 years, serving as Chair of the Board of Trustees, Chair of the Quality Oversight Committee and a member of the Credentialing Committee, I have had the opportunity to meet and work with many of the incredible people who make The Miriam the exceptional hospital that it is today. Our medical teams, who are caring for patients, from routine care to the most complex diagnoses and cutting-edge treatments. Our leadership staff, who have demonstrated incredible decision making and collaboration, especially in times of healthcare crisis. And our patients and their families, who call The Miriam their ‘hospital of choice,’ entrusting us to care for all their healthcare needs and concerns. These people are the reason that time and time again, The Miriam Hospital is recognized locally—and nationally—for our excellence and innovation.**

**But today, we must address the place, and the limitations The Miriam’s outdated facilities have on our staff and stakeholders. We need to build a hospital that works for all of our people. We must do more than simply imagine a more efficient emergency room or more comfortable patient rooms. With our leadership and expertise—and the support of the entire community—this new building will keep The Miriam Hospital as a leader in the future of medical care.”**

— Susan H. Kaplan

Currently only 99 of our 247 rooms are single occupancy, a percentage well below other regional hospitals. The impact of this imbalance is far reaching. In 2023 alone, The Miriam had to hold patients in the emergency department for nearly 80,000 hours beyond their admissions time, due to lack of available inpatient beds. This means both that patients are taking up valuable space in the emergency department, alongside not receiving the prompt follow up care they need in an inpatient room. With the majority of The Miriam’s 247 inpatient rooms currently with double occupancy, many beds remain empty due to patient conditions, infection risk, behavioral supports, treatment plan, and even gender.





Rendering of proposed second floor private patient room



Rendering of proposed second floor private patient room

While the need for single occupancy rooms is clear, expanding the number of private patient rooms has been an ongoing challenge for The Miriam because of our location in a residential neighborhood. With our reimagined building, the second and third floors will be dedicated entirely to 49 new single patient rooms—an increase of 67 percent in total single rooms from 99 to 151. This will greatly enhance The Miriam’s ability to care for all admitted patients, from the emergency department, elective surgery, and life-saving procedures. Thoughtfully designed, these new private rooms consider the flow between the patient, care team members, and caregivers, enhancing both comfort, conversation, and routine bedside care and emergency intervention.

# What grateful people are saying...

**“** No one wants to go to the emergency room. It’s always inconvenient, always unexpected—not to mention, frightening and stressful. But at The Miriam Hospital, your experience is different. From the moment you walk through the doors, you feel cared for and heard. I knew as my dad was wheeled into The Miriam’s emergency room in the height of COVID, that he was in the best of hands with their incredibly brave emergency room and critical care team. That reassurance gave us the peace of mind that we needed.

One of the reasons I moved back to Providence, after years in Boston, was to be closer to family. What I have discovered, is that family is not just the people you are related to, but the community around you. At The Miriam, you are more than just a patient, more than just a number. The Miriam treats every person who enters the hospital as if they were a family member. And that has become such an important factor in our healthcare choices. The Miriam is part of my family—and we must invest in its future for every family, just as they do for ours.”

– CeCe Aparo

**“** Having chest pains wasn’t entirely new to me, with my atrial fibrillation, but when the pain started radiating down my arms, I knew I needed to get to The Miriam quickly. The doctor told me that I clearly had had a cardiac incident. Even though the tests were showing that it wasn’t serious, she wanted me to stay for further testing and observation because she was concerned about my symptoms. And thank goodness she was so thorough. It turns out I had a 99% blockage in one of my main arteries – the one called the “widow-maker.”

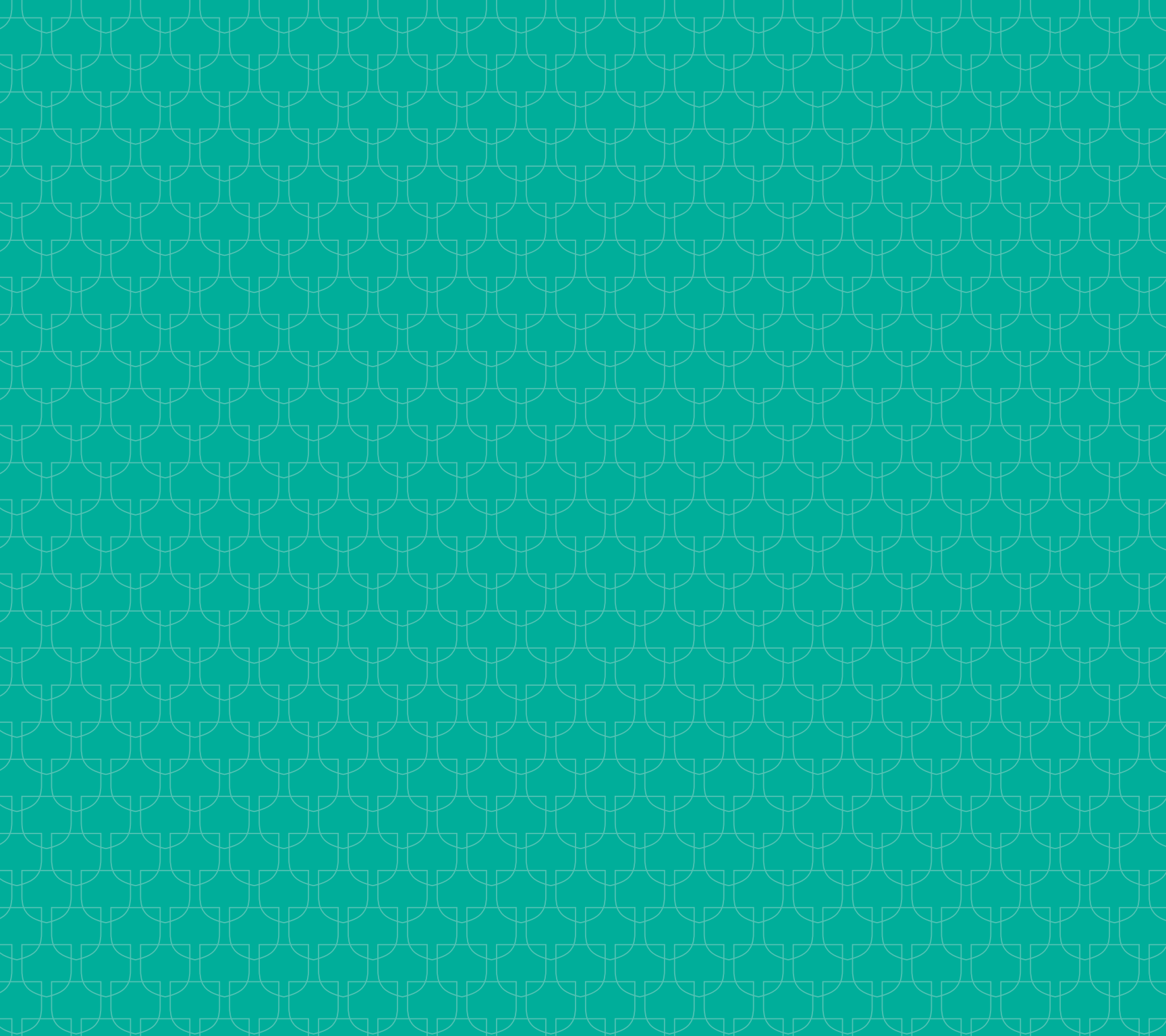
Over the five days when I was at The Miriam’s cardiac care unit, waiting for open heart surgery, I got to know a lot of the doctors and nurses, a lot of the staff. Over and over, they shared that they loved being at The Miriam because this hospital really makes people better. That it was not just a place to work, but a place where everyone wanted to help people leave healthier than when they came.”

– Colby Cameron

**“** I wish I could remember the names of the staff who took such great care of us that day in the emergency department. From the nurses who helped me to get my mother’s medication sorted out, to the physician who patiently listened to my mom’s complicated medical history, to the aide who made sure I had a chair, so I could sit by my mom’s side.

And more than just the details of care, my mom felt like she was really listened to, not treated like just another confused old woman. The Miriam staff really understood her pain and wanted to help her find relief—and get her back home safely. We even left The Miriam that day with a referral to the Norman Prince Spine Institute, so that my mom could get expert help with managing her back pain.”

– Katie Sklar





100 YEARS  
1926-2026 THE  
MIRIAM  
HOSPITAL  
CENTENNIAL CAMPAIGN  
HONORING OUR PAST, BUILDING OUR FUTURE.



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